POLICIES & PROCEDLURES.

Satisfaction GUARANTEE.

GMPOL, HAS BEEN TRYING TO EXCEED EXPECTATIONS FROM OUR CUSTOMERS. We make sure to ship the same product as shown and advertised. We inform our customer 100% condition of the pre-owned equipment and offer money back guarantee if found not the same as described prior to the sale.

standard One year warranty.

Global Medical Parts on Line, LLC offers the following warranty Terms and Conditions for all equipment purchased unless otherwise noted on the invoice:

The terms are 12 months or more as stated in our invoice. Warranty starting date effective from the date order has been shipped to the customer.

Warranty is void if Global Medical Parts on Line, LLC, determines after the inspection that the equipment was damaged through mishandling, misuse, excessive wear and tear, or accidental damage.  All shipping and repair charges are then the responsibility of the customer.

SOME EXAMPLES OF ACTIONS THAT WOULD VOID A WARRANTY INCLUDE BUT ARE NOT LIMITED TO:

* Physical damage to equipment by being knocked dropped or crushed.
* Electrical damage to equipment from power surges.
* Warranty seal must not be broken. If broken, warranty will be void.

Warranty is to the original purchaser, it is non-transferable to another company or individual.  
Warranty is void if it is determined that the purchased equipment has been sent to an outside vendor during the covered warranty period. Warranty period could be extended at additional cost.

GMPOL, LLC, offers the following warranty Terms and Conditions for all equipment repairs:

The terms are 12 months from date of completed repair and includes all parts and labor related to the actual job performed. Repair/ service report will be provided to the customers in detail.

GMPOL, LLC uses all types of shipping carriers, such as United States Postal Service, United Parcel Service, Federal Express, DHL and others. However, customer can also arrange his own shipping carrier.

Our company would not charge any extra cost except the actual shipping charges by the carriers.